



# Tourism Support

How Permobil New Zealand can assist you.

Providing rental services and support for users,  
tourism providers and travel suppliers.

SCAN ME



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# Our Rental Services

Our Permobil Rental team work together with users, carers and service providers such as airlines, tourism services and accommodation suppliers, to achieve the best possible outcomes for their clients when travelling. We believe in providing solutions that meet the unique needs of every individual.

All of our rental equipment is maintained to the highest standards by our highly skilled Technical Support team. The team are there to provide advice, repairs, and maintenance for all Permobil equipment. We deliver, maintain, support and collect as required.

Our rental team provide support and products nationwide and are very responsive to queries and requests. We assist with short and long term rentals, providing flexibility for uncertain situations and changing needs.

Our aim is to ensure users do not have their travel plans disrupted or negatively affected by events or issues that can occur when moving around domestically or internationally.



## Services Offered:

- Nationwide contact details – speak to an experienced rentals manager
- Identification of possible solutions
- Range of items to cater for size, needs, and environment/space
- Prompt delivery of items
- Reliable collection of items
- Servicing and cleaning of items
- Overnight rentals in Auckland, Wellington or Christchurch for delayed flights or plans
- Competitive pricing

## Other services available:

- If a client's wheelchair is damaged in transit or during their travel, we can rent/supply an interim chair during the client's time in New Zealand. Depending on the level of damage and where in New Zealand the chair is, we may be able to assist with repairs, but this would need to be confirmed on a case by case basis.
- After-sale of small items that may have been left in home country and are needed, such as pressure cushions.

# Our Range

We rent across a number of categories, including:



**Power Wheelchairs**



**Seating and Positioning**



**Manual Wheelchairs**



**Manual Handling**



**Mattresses**  
(Static and air alternating options)



**Beds**

For a full overview of our rental range, please contact our team for a catalogue.

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## Frequently Asked Questions

### What is included in the costs?

Provision of the item(s), delivery and collection, service and maintenance (plus on-call costs).

### How do I know what it will cost?

Our team will always provide a full cost based on requirements, location and duration. We provide a daily rate when quoting.

### How do I know what to ask for?

The client or user will be able to identify what they need but our rental team will work with them and you to suggest the most effective and suitable option(s).

### How contactable are your team?

We pride ourselves on our support for users and clients – our team is very responsive.

**Can we do an MoU or retainer with you for your services?**  
(for tourism operators, accommodation services and airlines.)

We are happy to provide an ongoing service. Please call us to discuss this.

Check out our Travel Support website for useful travel resources, top tips from experienced travellers, incident reporting, and more:

[www.permobil.com/en-nz/travel-support](http://www.permobil.com/en-nz/travel-support)

## Our Core Values



**Tuatahi**  
User First



**Hautūtanga**  
Leading



**Whakawhirinaki**  
Trusted



**Ngākau Whiwhita**  
Passionate

## Contact Us

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