

Power assist

PushTracker E3 FAQ's

Does the PushTracker E3 come pre-configured?

Yes, PushTracker E3 comes pre-configured with SmartDrive app, and no Wi-Fi or Phone are required, making this a short and simple setup.

How does the battery life of the PushTracker E3 compare to the E2?

The PushTracker E2 is being replaced by the PushTracker E3, which has an updated processor and improved battery performance.

Will the Original PushTracker still be available?

Yes, the Original PushTracker will still be available for order until further notice.

What are the differences between the PushTracker E3 and the PushTracker E2?

The PushTracker E3 has a faster processor, more memory, and better battery performance. It is also smaller, lighter, and thinner than the PushTracker E2.

What is the difference between the top and bottom buttons on the PushTracker E3?

The top button is the on/off button and menu/home button (just as in the PT E2).

The bottom button is the "function button" and can be customized to open any app, including the SmartDrive MX2+ app. It can also be held down to access a system menu, where users can easily restart or power off their watch.

How do you program the bottom button?

1. Press and hold the bottom button until a menu pops up.
2. Scroll to "Customize Function Button"
3. Tap on "Bottom Right" and select the app you wish to access with that button (we suggest SmartDrive MX2+ App or PushTracker App).

What size watch band does the PushTracker E3 have?

The PushTracker E3 comes with a 20mm wide watch band that can be easily replaced with aftermarket bands. Currently, the PushTracker E2 has a 22mm wide watch band.

Will the PushTracker E2 charger work on a PushTracker E3?

No, the PushTracker E3 comes with a smaller, magnetic, and easier to connect charger that differs from the PushTracker E2.

Are there any changes to the SmartDrive MX2+ App?

No, the app itself remains unchanged, though the PushTracker E3 is faster and smoother than the PushTracker E2 due to the hardware updates.

Will there be an upgrade program for PushTracker E2 to E3?

Users are able to purchase the preconfigured PushTracker E3 alone, though we currently are not running an upgrade promotion

What is the difference between the SmartDrive MX2+ App and the PushTracker App?

The SmartDrive MX2+ App allows users to control their SmartDrive using gestures from their wearable.

The PushTracker app allows SmartDrive users to track distance, pushes and coast time as well as set goals based on mobility health related needs.

Will there be a premium wearable offering for Android (WearOS) users?

SmartDrive MX2+ App will be compatible with most, but not all, Android wearables. A great option is the Mobvoi TicWatch Pro 3, which can be purchased from Mobvoi and has an improved battery and performance over the PushTracker E3. Currently, Samsung and Garmin wearables are not compatible with SmartDrive.