



September 06, 2023

[Permobil Americas Update: SmartDrive PushTracker E3 discontinuation](#)

Permobil is discontinuing the direct provision of wearable control options with new SmartDrive units, namely the PushTracker E3. Instead, we will focus on our wired control offering and continue app support and development for popular commercial smartwatches. As a result, new SmartDrive orders will no longer come with the option of the PushTracker E3 wearable controller effective Sept. 11, 2023.

Permobil will continue to support the SmartDrive MX2+ App for Apple Watch (series 5 or newer) and Samsung Galaxy Watch (4 or newer). For existing SmartDrive users who operate their device with a PushTracker E2 or E3, there will be no disruption in the ability to continue doing so. Since Fall 2019, we have included a free wired control option with every SmartDrive, and we recommend all SmartDrive users install and use this as a backup option if they aren't already. We are also actively working on additional control settings and supplemental training materials, which will be available in the coming months.

Please always remember to keep SmartDrive devices up to date with software and firmware updates, and follow any communications provided to you by your DME provider or equipment manufacturer. If you have any questions, please contact Permobil Customer Experience at (800) 736-0925. We apologize for any inconvenience and appreciate your ongoing support.