



December 12, 2022

[Product Update: ROHO® AGILITY Min Contour \(AG2\) and ROHO® AGILITY Mid Contour \(AG3\) back support discontinuation notice](#)

Dear Valued Customer,

We are writing to inform you that effective February 28, 2023, the ROHO® AGILITY Min Contour (AG2) and ROHO® AGILITY Mid Contour (AG3) back supports will be discontinued and no longer available for purchase.

Permobil will fulfill any warranty requests for a period of 60 months following the discontinuation date. If warranty parts are not available, a product of equal or greater value will be provided in return. If no other alternative back support meets the needs of the end user, a credit will be issued to your account.

As possible alternatives, Permobil recommends the Comfort Company Acta-Back, Acta-Back Deep, or Acta-Back Contour back supports. Additional information on all our Seating and Positioning products can be found at [Permobil.com](http://Permobil.com).

We apologize for any inconvenience and appreciate your continued support. If you have any questions or concerns, please reach out to your local sales representative or to Permobil's Customer Experience team at 800 736 0925. If you need assistance with establishing an account with Comfort Company, please email [CreditApp@permobil.com](mailto:CreditApp@permobil.com).

Sincerely,  
Permobil Seating & Positioning