

July 17, 2024

Permobil Americas Update: SmartDrive Firmware Update

Permobil SmartDrive will be releasing new versions of the following on July 31, 2024:

- PushTracker mobile app (V2.2.00)
- SmartDrive firmware (V3.3.0)

Each of these updates introduce the following:

- PushTracker mobile app
  - o Login will no longer be required.
  - Usage data will no longer be collected, stored, or accessible. This includes push count, distance and coast time.
- SmartDrive firmware V3.3.0
  - The default Powered Assist Timeout period will be decreased from 5 minutes to 1 minute. This setting will remain programmable via SmartDrive MX2+ Wearable App.
  - Addition of the new Wired Control Detect feature. This feature will prevent a wearable controller from starting the drive unit if a wired controller is not detected. This is intended to provide a secondary deactivation method when using a wearable controller. This setting will be adjustable via SmartDrive MX2+ Wearable App.

Please note, to continue receiving future SmartDrive firmware updates, completion of the update to the PushTracker mobile app or SmartDrive MX2+ app for wearable controllers will be required.

As a reminder to our customers, it is important to keep SmartDrive units up to date to provide the best user experience possible. The firmware update can be completed through the PushTracker mobile app or the SmartDrive MX2+ wearable app. If you need additional guidance on how to update your unit, please contact Permobil SmartDrive Technical Support at (800) 736-0925.

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