



September 20, 2024

RE: TiLite Aero X and Aero Z Discontinuation Update

As we enter the holidays and the season of giving, Permobil would like to give our customers one last chance to order the TiLite Aero X and Aero Z manual wheelchairs. **These models will now be available for quoting until the end of the day on October 31, 2024, with our standard 180-day quote expiration period.**

Permobil will continue to provide warranty support for the TiLite Aero X and Aero Z chairs for 60 months after discontinuation. In the rare event that warranty parts are unavailable, we guarantee replacements of equal or superior value or will provide credit to your account.

We highly encourage you to submit any outstanding quote requests for these two products to TiLite Customer Experience prior to the discontinuation date. Please do not hesitate to reach out to your local sales representative with any questions or concerns. Thank you for your continued support.