

## ACCIDENTS AND EXTRAORDINARY EVENTS POLICY

Quality is a cornerstone of our company and we strive to ensure that our products and services live up to our high standards. However, if certain events occur to our wheelchairs, we cannot guarantee the continued performance or safety of our product.

Permobil cannot guarantee the continued performance or safety of our products that are subject to acts of God or Nature, including but not limited to water, floods or fire, or involved in automobile accidents or extraordinary impact events, such as dropping or crushing. Such extraordinary events to a sophisticated medical device may create considerable damage that may be imperceptible to an inspection. Any damage caused by these types of incidents exceed the limitations covered by the manufacturer's warranty.

For further assistance regarding this policy, please contact our Technical Service Supervisor at (800) 736-0925.